Division of Health Service Regulation

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fence to lean over. {C 164} Housekeeping and Furnishings-Clean, Repaired {C 164} SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: A. BUILDING: 01			(X3) DATE SURVEY COMPLETED		
NAME OF PROVIDER OR SUPPLIER RICH SQUARE MANOR RICH SQUARE MANOR SUMMARY STATEMENT OF DEPICIANCINS PREFIX PAGE 1 COUNTY OF THE PROPERTY HILDS BE PROCEEDED. PROVIDER'S PLAN OF CONNECTION OR CONSTRUCTION OF DEPICIANCINS PREFIX PAGE 1 COUNTY OF THE PROPERTY HILDS BE PROCEDED. PROVIDER'S PLAN OF CONNECTION OF DOLD BE PROVIDER'S PLAN OF CONNECTION OF			HAL088011	II. WING				
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PREFIX TABLE PRICE PRI	RICH SQUARE, NC 27869							
This is a Report of a Complaint Follow-up performed by Gree Cates and Frank Strickland on November 19, 2015. Some of the previously olded deficiencies have not been corrected therefore further action is required. (C 160) Outside Premises-Clean, Safe (C 160) SECTION .0300 - PHYSICAL, PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: I. Based on observation the exterior of the facility is not maintained in good repair. Exterior construction is damaged and in need of repair. A. Finding on November 19, 2015: 2. Outside the Dining Area - A support post for the fence is failing causing the fence to lean over. (C 164) Housekeeping and Furnishings-Clean, Repaired (C 164) SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND	PREFIX	(EACH DEFICIENCY MUST BE PRECEDED BY FULL		PREFIX	CROSS-REFERENCED TO THE APPROPRIATE		COMPLETE	
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SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND	1	post for the fend	e is failing causing the		The support post has been repaired	1	10/20/2015	
10A NCAC 13F .0306 HOUSEKEEPING AND	(C 164)	Housekeeping and f	Furnishings-Clean, Repaired	{© 154}				
(a) Adult care homes shall: (1) have walfs, ceilings, and floors or floor		10A NCAC 13F .030 FURNISHINGS (a) Adult care home (1) have walts, ceiling	96 HOUSEKEEPING AND 9 shall: ngs, and floors or floor					
coverings kept clean and in good repair;	IVIAION OF HE		* '					

Executive Director

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/GLIA (X2) MULTIPLE CONSTRUCTION (X2) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 R-C HAL066011 III. WING 11/19/2015 NAME OF PROVIDER OR SUPPLIER SYMBET ADDRESS, CITY, STATE, ZIP CODE 400 N MAIN STREET RICH SQUARE MANOR RICH SQUARE, NC 27869 **QUMMARY STATEMENT OF DEFICIENCIES** (X4) ID ID PROFIX PROVIDER'S FLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (XX) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE OROSS-REFERENCED TO THE APPROPRIATE TAG TAG DATE DEFICIENCY) (C 164) Continued From page 1 (C 164) have no chronic unpleasant odors; have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: I. Based on observation that facility has not maintained the facility furnishings in good repair as evidenced by marred and and damaged furniture and furnishings that require repair or replacement. A. Findings on November 19, 2015: Dining Room - The serving table. The serving table plastic laminate is repaired 10/20/2015 plastic laminate finish is delaminating from the serving table. 11. Nurses' Station The plastic laminate finish is The Nurses' Station laminate is repaired. 10/20/2015 delaminating from the countertop. The counter drawers are damaged. o. The drawers have missing pull knobs or handles. Primary Care Manager's Office The Laminte in Care Managers Office has a. The laminate finish is detaching at been repaired. the corner of the cabinet. 10/20/2015 ill. Based on observation that facility has not maintained the facility walls, ceilings and floors in good repair and clean as evidenced by damages. marred surfaces and floors that require maintenance, or repair or cleaning. A. Findings on November 19, 2015: Conference Room Carpet has been replaced 10/20/2015 The carpet is stained.

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/GLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION DENTIFICATION NUMBER: A. BUILDING: 01 COMPLETED R₇C B. WING. HAL066011 11/19/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 400 N MAIN STREET RICH SQUARE MANOR RICH SQUARE, NC 27869 **SUMMARY SYNTHMENT OF DEFICIENCIES** PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFOR (EACH CORRECTIVE ACTION SHOULD BE PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) {Q 164} Continued From page 2 (C 164) Community Bath Adjacent to Room #8 The cailing has been repaired 10/25/2016 b. The ceiling is damaged above the water closet stall. The carpet has been replaced 8. Living Area 10/25/2015 The carpet is stained. Primary Care Manager's Office The flooring wall base has been installed a. The flooring wall base is missing at 10/25/2015 the cabinet and another section of the base is detaching from the wall. Nurses' Station Med Closet The wall at the sink has been repaired 10/25/2015 a. The wall at the sink has damage caused by the removal of a wall mounted fixture. The ceiling has been repaired 10/20/2015 b. The celling is stained at the HVAC register. 12. Staff Lounge 10/20/2015 The coiling has been repaired b. The ceiling is stained around the supply air register. The walls and doors have been cleaned and 13. Dining Room - The walls and doors painted are marred and scuffed. 10/20/2015